



theAlfred
Part of AlfredHealth

Dear patient, family and carer

The 5th floor is changing

Tell us what you think

Our community's need for hospital care is increasing. To meet this need we are creating a new ward on the fifth floor - Ward 5 West - the last area on The Alfred campus that can be reasonably converted into an inpatient ward.

This means we will be moving the administrative functions and clinics for respiratory medicine to alternative areas later this year. *(There will be no change to Ward 5 East, where we care for cystic fibrosis, lung transplant and respiratory patients during their stay in hospital.)*

As one of our respiratory patients, we would like to know what is important to you so we can build this into our current planning. Please provide us with your thoughts by **Friday 10 February**, using the form on the back of this card.

Through your help we can continue to provide excellence in respiratory care.

Thank you

For more information: Patientfeedback5floor@alfred.org.au

20 January 2017



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Question 1: **What matters most to you about your care at The Alfred?**

Answer

Question 2: **What are the areas where you think we can improve?**

Answer

Question 3: **How would you like to receive feedback about the plans for the 5th Floor.** tick preferred option(s)

Alfred Health's website Emails Newsletter Other (describe)

Please provide your feedback by **Friday 10 February**.

- **Place the card** the drop boxes at the 5th floor Reception
- **Give the card** to our Alfred volunteers who will collect the forms
- **Email** Patientfeedback5floor@alfred.org.au