

Alfred Health Home Care Package Pricing Schedule – Current as of 1st July 2024

Home Care Packages	Level 1	Level 2	Level 3	Level 4
Annual Medicare Home Care Package Subsidy	\$10,589	\$18,622	\$40,530	\$61,440
Fortnightly Medicare Home Care Package Subsidy	\$406	\$714	\$1,555	\$2,357
Fortnightly Care Management Fee (19%)	\$77.16	\$135.72	\$295.36	\$447.76
Fortnightly Package Management Fee (15%)	\$60.90	\$107.10	\$233.10	\$353.36
Basic Daily Fee paid by you	\$0	\$0	\$0	\$0
Funds available for services each fortnight	\$268	\$471	\$1,026	\$1,555

Care Management

Care management ensures the care recipient gets the right level of support in a way that meets their current and future care needs. Care managers at Alfred Health Home Care Packages are called “case managers” and “case manager assistants”. Your case manager will:

- regularly assess the person’s needs, goals and preferences
- review their home care agreement and care plan
- ensure their care and services align with other supports
- partner with the person and their families or carers about their care
- ensure their care and services are culturally safe
- identify and address risks to their safety, health and well-being.

Care management may be provided in different ways including face-to-face or via phone or email.

Package Management

Package management is a service that supports the delivery of a Home Care Package. This service includes activities such as:

- establish and manage home care budgets
- coordinate services (such as schedule services and workers or arrange respite care)
- prepare invoices and monthly statements
- respond to enquiries about invoices
- organise third party services
- buy equipment (such as mobility aids)
- arrange allowable home modifications (such as bath rails)
- submit claims to Services Australia
- maintain and update income tested care fee and basic daily fee payments
- paperwork for ceasing care
- store and maintain records
- ensure staff are suitable (such as with police checks and immunisation checks)
- train and educate staff
- conduct quality improvement, compliance, and assurance activities
- complete financial reporting
- maintain COVID-19 vaccination compliance documents.

Other costs: An income-tested care fee may apply, as determined by an income assessment with Services Australia or DVA. If you are asked to pay an income-tested care fee, the amount of government subsidy is reduced by the amount of the income tested care fee you need to pay.

Hourly Rate for Common Services		Monday – Friday	After Hours	Saturday	Sunday	Public Holiday
Personal care	Most common cost	\$87.50	Available upon request	\$116	\$148	\$170
	Price range	\$70 to \$87.50		\$89 to \$140	\$89 to \$150	\$95 to \$206
Nursing	Most common cost	\$155	Available upon request	\$197	\$242	\$280
	Price range	\$126 to \$160		\$153 to \$200	\$185 to \$242	\$210 to \$304
Cleaning and household tasks	Most common cost	\$51	N/A	N/A	N/A	N/A
	Price range	\$51 to \$95	N/A	N/A	N/A	N/A
Light gardening	Most common cost	\$90	N/A	N/A	N/A	N/A
	Price range	\$80 to \$121	N/A	N/A	N/A	N/A
In-home respite	Most common cost	\$87.50	Available upon request	\$116	\$148	\$170
	Price range	\$70 to \$87.50		\$89 to \$140	\$97 to \$160	\$95 to \$206
Allied Health	Most common cost	\$150	N/A	N/A	N/A	N/A
	Price range	\$110 to \$200	N/A	N/A	N/A	N/A

Other costs

Any care service (excluding case manager travel to & from your home) that requires transport (eg. Shopping or appointment assistance) will include an additional kilometre charge. Our brokered services per kilometre charge range is between \$1.50 and \$2.00.

All the above prices may be adjusted at any time with reasonable notice given to you.

*Some of the brokered service providers require a minimum 2 hour service.
Cancellation of care shifts require at least 48 hours notice.

On occasion, there may be an additional carer travel charge- we will advise if any of your preferred care shifts are affected and what other options may be available to meet your needs.