

Specialist Clinic Referral Guidelines

CARDIOLOGY

If there is a concern about the delay of the appointment, or any deterioration in the patient's condition, please send an updated referral with additional information.

If the patient's care needs have become urgent, please call the unit registrar on call on 9076 2000.

To refer your patient to Specialist Outpatient cardiology clinics

Please send your referral to Alfred Specialist Clinics via **ConsultMed eReferral**. To log in or create a free [Consultmed account](#) click [here](#).

Alfred Health's preference is for all referrers to utilise eReferral; however, referrals can be sent via fax to (03) 9076 6938, or email to op.referrals@alfred.org.au whilst we transition our services to this secure platform.

Where appropriate and available, the referral may be directed to an alternative specialist clinic or service.

Please note a referral may be declined if it does not contain essential information required for triage, if the condition is not appropriate for referral to a public hospital, or is a condition not routinely seen at Alfred Health.

The clinical information provided in the referral will determine the triage category. The triage category will affect the timeframe in which the patient is offered an appointment. Waiting times to scheduled appointments vary across clinics and are impacted by factors including clinic demand, capacity and staffing. You can view waiting times to scheduled appointments for urgent and routine referrals [here](#).

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The following conditions are not routinely seen at Alfred Health:

- Patients who are being treated for the same condition at another Victorian public hospital*
- Children under 18 years of age

Referral to Victorian public hospitals is not appropriate for:

- Patients who are already under the care of a cardiologist*
- Isolated event of atrial fibrillation that has resolved (e.g. post-infection).
- Patients with atrial fibrillation who are stable (that is heart rate is stable and the patient is on anticoagulation) and not for further active management.
- Patients with asymptomatic heart failure with a stable ejection fraction > 50% (HF-pEF.) *
- Patients with high low-density lipoproteins (LDL) and with a low cardiovascular risk. *
- Patients with palpitations < 10 minutes duration without any other cardiac symptoms.
- Patients with sinus arrhythmia.
- Patients with mild or brief orthostatic dizziness.
- Dizziness due to a medicine or hypoglycaemia.
- Dizziness due to chronic fatigue syndrome.

More information is available at the [Alfred Health Cardiology](#) website

*Please note Alfred Health Cardiology offers advanced therapies for conditions that may not be available elsewhere, including the statewide cardiac transplantation and mechanical heart service, trial therapies for patients with a range of disorders including heart failure, arrhythmia and heart valve disease.

Please refer to the Department of [Statewide Referral Criteria for Specialist Clinics](#) for further information when referring to Cardiology specialist clinics in public hospitals.

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Please include in your referral:

<p>Demographic details:</p> <ul style="list-style-type: none"> • Date of birth • Patient's contact details including mobile phone number • Referring GP details • If an interpreter is required • Medicare number 	<p>Clinical information:</p> <ul style="list-style-type: none"> • Reason for referral • Duration of symptoms • Relevant pathology and imaging reports • Relevant past medical history • Current medications
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Some clinics offer private consultations in public rooms. If the patient chooses to be seen as a private patient, **please provide a referral to a named specialist** to comply with MBS billing requirements. There is no out-of-pocket cost to the patient. Please note the patient may be seen by another consultant in that clinic to expedite their care.

The times to assessment may vary depending on size and staffing of the hospital department.

If you are concerned about the delay of the outpatient appointment or if there is any deterioration in the patient's condition, or if you require an urgent specialist opinion, please contact the Cardiology Registrar on call on 9076 2000.

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Cardiac arrhythmias

Atrial fibrillation or flutter

Department of Health [Statewide Referral Criteria](#) apply for this condition.

Direct to the Emergency Department for:

- Recent onset atrial fibrillation with any of the following:
 - Haemodynamic instability
 - Shortness of breath
 - Chest pain
 - Heart failure
 - Current syncope or pre-syncope
 - Sustained heart rate > 150 beats per minute
 - Known Wolff-Parkinson-White syndrome.

Criteria for referral to public hospital Specialist Clinic services:

- Recurrent paroxysmal atrial fibrillation.
- Atrial fibrillation where anticoagulation is contraindicated
- Atrial fibrillation with reduced left ventricular function or moderate valvular disease
- Atrial fibrillation that is unresponsive to medical management and that requires further advice on, or review of, the current management plan.

Information to be included in the referral.

Information that **must** be provided:

- Details of all relevant signs and symptoms
- Current and previous 12 lead electrocardiogram (ECG) tracings, particularly those demonstrating the arrhythmia
- Details of previous medical management including the course of treatment and outcome of treatment
- Current and complete medication history (including non-prescription medicines, herbs and supplements)
- Past medical history and comorbidities
- Liver function tests
- Urea and electrolyte results
- Full blood examination results
- Thyroid stimulating hormone (TSH) level.

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Atrial fibrillation or flutter, (continued)

Provide if available:

- Any family history of cardiac disease or sudden cardiac death
- Results of other investigations (e.g. echocardiogram, chest x-ray, Holter monitor, sleep studies)
- International normalised ration (INR) result
- CHA2DS2-VA risk score
- If the person has a limited life expectancy
- If the person identifies as an Aboriginal and/or Torres Strait Islander
- If symptoms are thought to be linked to probable or confirmed SARS CoV-2 (COVID-19) infection or Long COVID.

Additional comments:

Please include the essential [demographic details and clinical information](#) in the referral.

The referral should note if the request is for a second or subsequent opinion.

Note: there are also cardiology statewide referral criteria for Palpitations.

Where appropriate and available, the referral may be directed to an alternative specialist clinic or service.

Referral to a public hospital is not appropriate for:

- Isolated event of atrial fibrillation that has resolved (e.g. post-infection).
- Patients that are stable (that is heart rate is stable and the patient is on anticoagulation) and not for further active management.
- Patients that are already under the care of a cardiologist.

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Supraventricular tachycardia

Direct to the Emergency Department for:

- If acute and symptomatic.

Immediately contact the cardiology registrar to arrange an urgent cardiology assessment for:

- Recurrent episodes, depending on the severity and associated symptoms.

Information to be included in the referral

Information that **must** be provided in the referral:

History:

- Associated cardiac symptoms, particularly syncope, angina and dyspnoea
- Provoking and aggravating factors
- Known cardiac history
- Other non-cardiac history, particularly thyroid dysfunction

Investigations:

- ECG [Heart Centre Referral Form](#)
- Echocardiogram [Heart Centre Referral Form](#)
- Holter monitor [Heart Centre Referral Form](#)

Provide If available:

- If available:
 - TFTs
 - CXR [Alfred Radiology request form](#)

Additional information:

Please include the essential [demographic details and clinical information](#) in your referral.

Where appropriate and available, the referral may be directed to an alternative specialist clinic or service.

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Palpitations

Department of Health [Statewide Referral Criteria](#) apply for this condition.

Direct to the Emergency Department for:

- Palpitations with any of the following:
 - Shortness of breath
 - Chest pain
 - Heart failure
 - Syncope, pre-syncope or loss of consciousness
 - Persisting tachyarrhythmia on electrocardiogram (ECG).

Criteria for referral to public hospital specialist clinic services:

- Palpitations with any of the following:
 - Abnormal electrocardiogram (ECG)
 - Abnormal echocardiogram
 - Other cardiac disease
 - Functional impact of symptoms on daily activities including impact on work, study or carer role.

Information to be included in the referral.

Information that **must** be provided:

- Details of all relevant signs and symptoms including the duration and frequency of the episodes of palpitations
- Current and previous 12 lead electrocardiogram (ECG) tracings, particularly those during the episodes of palpitations
- Current and complete medication history (including non-prescription medicines, herbs and supplements)
- History of underlying cardiac disease
- Any family history of sudden cardiac death
- Urea and electrolyte results
- Liver function tests
- Thyroid stimulating hormone (TSH) level.

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Palpitations, (continued)

Provide if available:

- Details of previous hospital admissions or presentations to emergency department for palpitations
- Holter monitor report
- Echocardiogram report
- If the person identifies as an Aboriginal and /or Torres Strait Islander
- If symptoms are thought to be linked to probable or confirmed SARS CoV-2 (COVID-19) infection or Long COVID.

Additional comments:

Please include the essential [demographic details and clinical information](#) in the referral.

The referral should note if the request is for a second or subsequent opinion as requests for a second opinion will not be accepted.

Note: there are also cardiology statewide referral criteria for atrial fibrillation.

Where appropriate and available, the referral may be directed to an alternative specialist clinic or service.

Referral to a public hospital is not appropriate for:

- Patients with palpitations < 10 minutes duration without any other cardiac symptoms
- Patients with sinus arrhythmia
- Patients that are already under the care of a cardiologist.

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Syncope/presyncope

Department of Health [Statewide Referral Criteria](#) apply for this condition.

Direct to the Emergency Department for:

- Syncope or pre-syncope with any of the following:
 - Exertional onset
 - Chest pain
 - Persistent hypotension (systolic blood pressure < 90 mmHg) or bradycardia (< 50 beats per minute) on electrocardiogram (ECG)
 - Evidence of second, or third-degree block on electrocardiogram (ECG)
 - Severe, persistent headache
 - Focal neurological deficits
 - Preceded by, or associated with, palpitations
 - Known ischaemic heart disease or reduced left ventricular systolic function
 - Associated with supraventricular tachycardia (SVT) or paroxysmal atrial fibrillation
 - 'Pre-excited' QRS wave on electrocardiogram (ECG)
 - Suspected malfunction of a pacemaker or implantable cardioverter defibrillator (ICD)
 - Absence of prodrome
 - Associated injury
 - Occurs while supine or sitting.

Criteria for referral to public hospital specialist clinic services:

- New episode(s) of syncope or pre-syncope (after any emergency assessment)
- Recurrent syncope with undetermined cause.

Information to be included in the referral.

Information that **must** be provided:

- Description of syncopal or pre-syncopal events and associated features
- Lying or sitting/standing blood pressure
- Relevant medical history
- Any family history of sudden cardiac death or cardiac disease
- Recent electrocardiogram (ECG) tracings, relevant to syncopal or pre-syncopal events
- Current and complete medication history (including non-prescription medicines, herbs and supplements and recreational or injectable drugs).

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Syncope/pre-syncope, (continued)

Provide if available:

- Any imaging results that show the presence of impaired left ventricular function
- Holter monitor report
- Echocardiogram report
- Recent urea and electrolytes
- Recent full blood examination
- Recent thyroid stimulating hormone (TSH) level
- If the person identifies as an Aboriginal and Torres Strait Islander.

Additional comments:

Please include the essential [demographic details and clinical information](#) in the referral.

Note: there are also neurology and ENT statewide referral criteria for Vertigo.

Where appropriate and available, the referral may be directed to an alternative specialist clinic or service.

Referral to a public hospital is not appropriate for:

- Patients with mild or brief orthostatic dizziness
- Dizziness due to a medicine or hypoglycaemia
- Dizziness due to chronic fatigue syndrome.

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Cardiac failure

Department of Health [Statewide Referral Criteria](#) apply for this condition.

Direct to the Emergency Department for:

- New acute, or chronic heart failure that is rapidly deteriorating, with any of the following:
 - Ongoing chest pain
 - Acute pulmonary oedema
 - Oxygen saturation < 94% (in the absence of any other reasons)
 - Haemodynamic instability
 - Syncope or pre-syncope
 - Recent myocardial infarction (within 2 weeks)
 - Pregnant or post-partum woman
- New heart failure that has not responded to initial and escalated treatment with diuretic therapy.

Criteria for referral to public hospital specialist clinic services:

- Known heart failure with symptoms unresponsive to medical management (e.g. symptoms at rest, or on minimal exertion)
- New onset heart failure with reduced ejection fraction < 50% (HF-rEF) and structural or valvular heart disease
- New onset heart failure with preserved ejection fraction (HF-pEF) that have failed maximum tolerated diuretic treatment.

Information to be included in the referral.

Information that **must** be provided:

- Details of all relevant signs and symptoms
- 12 lead electrocardiogram (ECG) tracings from the last 12 months
- Echocardiogram report
- Any medicines previously tried, duration of trial and effect
- Current and complete medication history (including non-prescription medicines, herbs and supplements)
- Past medical history and comorbidities
- Liver function tests
- Urea and electrolyte results

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Cardiac failure, (continued)

Information that **must** be provided (continued):

- Full blood examination
- Thyroid stimulating hormone (TSH) level
- Fasting lipid profile results
- If diabetic, current and previous HbA1c.

Provide if available:

- New York Heart Association Functional Classification (NYHA) class status
- Chest x-ray
- Sleep studies
- Stress test
- Respiratory function tests (if the patient is a smoker or has chronic obstructive pulmonary disease or asthma)
- Previous 12 lead electrocardiogram (ECG) tracings
- Iron studies
- If the person identifies as an Aboriginal and Torres Strait Islander.

Additional information:

Please include the essential [demographic details and clinical information](#) in your referral.

The referral should include if this is a request for a second or subsequent opinion.

Where appropriate and available, the referral may be directed to an alternative specialist clinic or service.

Referral to a public hospital is not appropriate for:

- Patient with asymptomatic heart failure with a stable ejection fraction > 50% (HF-pEF) *
- Patients that are already under the care of a cardiologist.

***Please note:** Alfred Health Cardiology offers advanced therapies for conditions that may not be available elsewhere, including the statewide cardiac transplantation and mechanical heart service, and has trial therapies for patients with HF-pEF.

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Cardiac murmurs

Direct to the Emergency Department for:

- If endocarditis is suspected.

Immediately contact the cardiology registrar to arrange an urgent cardiology assessment:

- If symptomatic

Information to be included in the referral

Information that **must** be provided in the referral:

- History:
 - Associated cardiac failure
 - Rapidly progressive symptoms
 - Associated angina or syncope
 - History of rheumatic fever

Investigations:

- ECG [Heart Centre Referral Form](#)
- CXR [Alfred Radiology request form](#)

Additional information:

Please include the essential [demographic details and clinical information](#) in your referral.

Where appropriate and available, the referral may be directed to an alternative specialist clinic or service.

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Hypertension

Department of Health [Statewide Referral Criteria](#) apply for this condition.

Direct to the Emergency Department for:

- Hypertensive emergency (blood pressure > 220/140)
- Severe hypertension with systolic blood pressure > 180 mmHg with any of the following:
 - Headache
 - Confusion
 - Blurred vision
 - Retinal haemorrhage
 - Reduced level of consciousness
 - Seizure(s)
 - Proteinuria
 - Papilloedema
 - A pregnant woman with pre-eclampsia with uncontrolled severe hypertension (i.e. diastolic blood pressure > 110 mmHg or systolic blood pressure > 170 mmHg).

Criteria for referral to public hospital specialist clinic services:

- Severe persistent hypertension > 180/110
- Refractory hypertension (blood pressure > 140/90) in patients:
 - Taking three or more antihypertensive medicines
 - Unable to tolerate maximum treatment.

Information to be included in the referral.

Information that **must** be provided:

- Blood pressure measurements, preferably taken on both arms
- Details of all relevant signs and symptoms
- Relevant medical history and comorbidities
- Any treatments previously tried, duration of trial and effect
- Current and complete medication history (including non-prescription medicines, herbs and supplements and recreational or injectable drugs).

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Hypertension, (continued)

Provide if available:

- History of smoking and alcohol intake
- Liver function tests
- Full blood examination results
- Fasting lipids profile results
- Estimated glomerular filtration rate (eGFR)
- Urinalysis results
- Urine protein tests results
- Renal artery duplex report (if renal artery stenosis is suspected and report is available)
- Previous 12 lead electrocardiogram (ECG) tracings
- Echocardiogram report
- If the person is pregnant or planning pregnancy
- If the person identifies as an Aboriginal and Torres Strait Islander.

Additional comments:

Please include the essential [demographic details and clinical information](#) in the referral.

Consider the possibility of secondary hypertension in younger patients.

See also obstetrics statewide referral criteria for Pre-Eclampsia and Maternal medical conditions (which includes referrals for severe refractory hypertension).

Where appropriate and available, the referral may be directed to an alternative specialist clinic or service.

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Lipid disorders

Department of Health [Statewide Referral Criteria](#) apply for this condition.

Criteria for referral to public hospital specialist clinic services:

- Total triglyceride > 5 mmol/L unresponsive to medical management
- Low density lipoproteins (LDL) > 3.5 mmol/L in patients on treatment with high-risk cardiovascular disease (e.g. prior acute coronary syndrome)
- Difficult to control low-density lipoproteins (LDL) > 3.3 mmol/L in patients with coronary heart disease and with familial hypercholesterolaemia.

Information to be included in the referral.

Information that **must** be provided:

- Recent fasting lipid profile results
- Relevant medical history and comorbidities, especially cardiovascular diseases
- Any treatments previously tried, duration of trial and effect
- Current and complete medication history (including non-prescription medicines, herbs and supplements).

Provide if available:

- History of smoking and alcohol intake
- Any family history of hyperlipidaemia
- Creatine kinase levels
- Liver function tests
- Thyroid stimulating hormone (TSH) level
- If diabetic current and previous HbA1c results
- Any imaging results that show the presence of cardiovascular disease
- Coronary artery calcium score (if already performed)
- If the person identifies as an Aboriginal and Torres Strait Islander.

Additional comments:

Please include the essential [demographic details and clinical information](#) in the referral.

Where appropriate and available, the referral may be directed to an alternative specialist clinic or service.

Referral to a public hospital is not appropriate for:

- Patients with high low-density lipoproteins (LDL) and with a low cardiovascular risk

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Chest pain

Acute chest pain

Department of Health [Statewide Referral Criteria](#) apply for this condition.

Direct to the Emergency Department for:

- Suspected pulmonary embolism or aortic dissection
- Suspected acute coronary syndrome with any of the following:
 - Severe or ongoing chest pain
 - Chest pain lasting 10 minutes +
 - Chest pain that is new at rest, or with minimal activity
 - Chest pain with any of the following:
 - Severe dyspnoea
 - Syncope or pre-syncope
 - Respiratory rate > 30 breaths per minute
 - Tachycardia > 120 beats per minute
 - Systolic blood pressure < 90 mmHg
 - Heart failure or suspected pulmonary oedema
 - ST segment elevation or depression
 - Complete heart block
 - New left bundle branch block.

Criteria for referral to public hospital specialist clinic services:

- New or recurrent cardiac chest pain without any current acute concerning features.

Information to be included in the referral.

Information that **must** be provided:

- Description of relevant signs or symptoms
- Relevant medical history and comorbidities
- Relevant electrocardiogram (ECG) tracings
- Current and complete medication history (including non-prescription medicines, herbs and supplements and recreational or injectable drugs).

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Acute chest pain, (continued)

Provide if available:

- Treatments previously tried, duration of trial and effect
- Any family history of sudden cardiac death or cardiac disease
- History of smoking and alcohol intake
- Cardiovascular disease risk assessment
- Functional status assessment
- Any relevant x-ray, imaging or investigation results (e.g. cardiac imaging, stress test, myocardial perfusion scan, troponin test)
- Liver function tests
- Full blood examination results
- Fasting lipid profile results
- If diabetic current and previous HbA1c results
- If the person identifies as an Aboriginal and/or Torres Strait Islander
- If symptoms are thought to be linked to probable or confirmed SARS CoV-2 (COVID-19) infection or Long COVID.

Additional information:

Please include the essential [demographic details and clinical information](#) in your referral.

The referral should include if this is a request for a second opinion.

Where appropriate and available, the referral may be directed to an alternative specialist clinic or service.

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Chronic chest pain

Information to be included in the referral

- Coexisting disease
- Associated symptoms
- Risk factors
- Family history
- Medications
- Fasting lipids.

Investigations:

- If available:
 - FBE
 - U&E, Cr
 - Blood glucose
 - ECG [Heart Centre Referral Form](#)

Additional information:

Please include the essential [demographic details and clinical information](#) in your referral.

Where appropriate and available, the referral may be directed to an alternative specialist clinic or service.

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Angina pectoris

Direct to the Emergency Department for:

- AMI or acute unstable angina.

Immediately contact the cardiology registrar to arrange urgent cardiology assessment for:

- New onset angina
- Stable angina, depending on severity
- If prolonged, severe worsening pattern.

Information to be included in the referral

Information that **must** be provided in the referral:

- Risk factors
- Family history
- Medications
- Fasting lipids.

Investigations:

- If available:
 - FBE
 - U&E, Cr
 - Blood glucose
 - ECG [Heart Centre Referral Form](#)

Additional information:

Please include the essential [demographic details and clinical information](#) in your referral.

Where appropriate and available, the referral may be directed to an alternative specialist clinic or service.

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