## → Quick Reference Guide

#### www.consultmed.co

# Alfred Health have moved to Digital Referrals.



#### Create a User Account

- 1. Visit www.consultmed.co
- 2. Select 'Start Now' and 'Create Account'
- 3. Create a username (email address) and password
- 4. Select Account Type (e.g. General Practitioner, Nurse, Allied Health)
- 5. Follow Prompts: Enter Personal Details, Clinical Details and Medical Registration Details

Multiple places of practice may be added per healthcare provider. You can navigate between practices to view corresponding referrals.

### Log In

- 1. Visit www.consultmed.co or log in securely at https://app.consultmed.co
- 2. Enter your Username (email address) and Password
- 3. Select 'Log In' and you will be taken to your Consultmed Dashboard

Select 'Forgot Password' if you are unable to remember your password. You will receive an email prompting you to create a new password.

### Send a Referral

- 1. On the Dashboard, select '+ New Referral'
- 2. Select the patient you would like to refer

This may be a pre-existing patient or you can add a new patient by selecting '+New Patient'. Patient details will be saved automatically.

- 3. Enter the patient's personal details
- 4. Select where you would like the referral to be sent

A secure referral may be sent to a participating Hospital, Department, Specialist Clinic or Consultant.

- 5. Enter patient's clinical details and reason for referral
- 6. Add any additional documents (e.g. imaging)
- 7. Customise the referral period and enable tracking

Indicate whether the patient/carer would like a secure copy of the referral and status updates via email.

9. Select 'Submit'

To view all previous referrals, select the 'Sent Referrals' Folder

Best experience: 🚫 Chrome 🍅 Firefox 🔃 Edge 🛛 Not supported: 🜔 Internet Explorer, due to security concerns

**AlfredHealth** 

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Need support or want to learn more? support@consultmed.co

Together we can #AxeTheFax